

K. Hall Photo

128 Cilleyville Rd., Andover, NH 03216

603.735.4032

khallphoto@gmail.com

khallorders.com

Your images are ready for viewing! Here are answers to some commonly asked questions. Please bear in mind that while we work diligently at the larger events, such as the swim meet, to capture as many of the participants that we can, there are circumstances beyond our control, such as weather, timing and availability of individuals, such that we are not always able to photograph each individual participant.

Where can I see my images?

- Go www.khallorders.com. There are 3 galleries for the GSSA 2009 Claremont swim meet. One is for Saturday morning (up through noon), one for Saturday afternoon, and one for Sunday. Once you double-click on a gallery you can see images from the event. You may find your child in a different gallery from their event, as there are many candid photos included that were taken throughout the weekend, in addition to the event images.

How long will the gallery be up on your site?

- The gallery will be up for 14 days. It will go off-line as of midnight, August 17, 2009, so be sure to purchase the images you want by that time. Thank you for your understanding, as we just are not able to keep every gallery up forever due to bandwidth restrictions.

What can I do with the images that I want to purchase? There are many different products that you can buy:

- Prints. A variety of sizes are available. If a size you desire is not listed, contact us for availability
- Magazine covers. An 8x10 magazine cover, and you are the star! Available in a variety of sports, and customizable with 8 varsity colors. If your sport is not listed, contact us for availability.
- Trader cards. Share them with your teammates, friends, and family! A pack of 12, printed on sturdy cardstock, each customized with your photo, name and 8 varsity colors, along with your vital stats (up to 6) listed on the back. Available in a variety of sports. If your sport is not listed, contact us for availability.
- T-shirts. Hanes white t-shirts in youth and adult sizes, personalized with your photo.
- Personalized items. Mementos for you and your family, including key chains, mouse pads and magnets, and more.

How do I purchase items I want?

- If there is an image you want to purchase, click on it, and then click on the "add to cart" icon. A window will appear that gives you an overview of the different types of prints and products from which you can choose. Adding an item to the cart allows you to customize it. If you love it, keep it in the cart for purchase. If not, just click on the "remove from cart" button.

Where does the personalization print?

- Magazine covers: Under the tag line on the left side of the page (for ex: "Our Fast Favorite:")
- Trader cards: Names go in the border area to the left/under the photo. Any stats you list will print on the back. Any stat boxes left blank will not

show. The back of the card is a solid color to match the border color you choose.

How long does my order take, and how can I track it?

- Generally, the company that prints my photography completes your order in a day or two, and then ships it to you. You choose your ship method at checkout, and the company will send you email to keep you posted on your order.

What if I'd like something that you don't show on your site?

- Send an email to me at khallphoto@gmail.com, and ask. For instance, if you'd like a poster of an image, or a collage of several images, or a something else, let me know. I will do my best to help you with your request!

What if I get a warning that the image is not a high enough resolution for what I want to purchase?

- Send an email to me at khallphoto@gmail.com, and let me know. I may be able to upload a larger image for you to use.

Thank you for the opportunity to capture images of this memorable event! As a thank you to the Tiger Sharks-our daughter was a member when she was younger-we are donating a portion of every sale to the team.

Kim and Keith Hall